



Bid Number/बोली क्रमांक (बिड संख्या)<sup>:</sup> GEM/2024/B/4821796 Dated/दिनांक : 02-05-2024

# Bid Document/ बिड दस्तावेज़

Bid Details/बिड विवरण		
Bid End Date/Time/बिड बंद होने की तारीख/समय	24-05-2024 11:00:00	
Bid Opening Date/Time/बिंड खुलने की तारीख/समय	24-05-2024 11:30:00	
Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से)	180 (Days)	
Ministry/State Name/मंत्रालय/राज्य का नाम	Ministry Of Home Affairs	
Department Name/विभाग का नाम	Central Armed Police Forces	
Organisation Name/संगठन का नाम	Border Security Force (bsf)	
Office Name/कार्यालय का नाम	Ftr Hq Bsf Kashmir	
Total Quantity/कुल मात्रा	2	
Item Category/मद केटेगरी	VIDEO CONFERENCING SYSTEM FOR AMS LINE (Q3)	
Minimum Average Annual Turnover of the bidder (For 3 Years)/बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का)	4 Lakh (s)	
Years of Past Experience Required for same/similar service/उन्हीं/समान सेवाओं के लिए अपेक्षित विगत अनुभव के वर्ष	3 Year (s)	
MSE Exemption for Turnover/टर्नओवर के लिए एमएसई को छूट प्राप्त है	Yes	
Startup Exemption for Years Of Experience/अनुभव के वर्षों से स्टार्टअप छूट/ and Turnover/ टर्नओवर के लिए स्टार्टअप को छूट प्राप्त है	Yes	
Document required from seller/विक्रेता से मांगे गए दस्तावेज़	Experience Criteria, Past Performance, Bidder Turnover, Certificate (Requested in ATC), OEM Authorization Certificate, Additional Doc 1 (Requested in ATC), Additional Doc 2 (Requested in ATC), Additional Doc 3 (Requested in ATC), Additional Doc 4 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer	
Past Performance/विगत प्रदर्शन	30 %	
Bid to RA enabled/बिंड से रिवर्स नीलामी सक्रिय किया Yes		

Bid Details/बिंड विवरण	
RA Qualification Rule	H1-Highest Priced Bid Elimination
Type of Bid/बिंड का प्रकार	Two Packet Bid
Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय	5 Days
Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)	No
Estimated Bid Value/अनुमानित बिड मूल्य	850000
Evaluation Method/मूल्यांकन पद्धति	Total value wise evaluation

# EMD Detail/ईएमडी विवरण

Advisory Bank/एडवाईजरी बैंक	State Bank of India
EMD Amount/ईएमडी राशि	17000

# ePBG Detail/ईपीबीजी विवरण

Advisory Bank/एडवाइजरी बैंक	State Bank of India
ePBG Percentage(%)/ईपीबीजी प्रतिशत (%)	3.00
Duration of ePBG required (Months)/ईपीबीजी की अपेक्षित अवधि (महीने).	38

- (a). EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy./जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित केटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज प्रस्तुत करने है। एमएसई केटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।
- (b). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable./ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए।

# Beneficiary/लाभार्थी :

**INSPECTOR GENERAL** 

FTR HQ BSF KASHMIR, HUMHAMA, NEAR NEW AIRPORT SRINAGAR, DISTT- BUDGAM, JAMMU & KASHMIR - 190007 (Inspector General)

### Splitting/विभाजन

Bid splitting not applied/बोली विभाजन लागू नहीं किया गया.

# MII Purchase Preference/एमआईआई खरीद वरीयता

MII Purchase Preference/एमआईआई खरीद वरीयता	Yes
--	-----

### MSE Purchase Preference/एमएसई खरीद वरीयता

MSE Purchase Preference/एमएसई खरीद वरीयता	Yes

- 1. If the bidder is a Micro or Small Enterprise as per latest definitions under MSME rules, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
- 2. If the bidder is a Startup, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to their meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
- 3. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
- 4. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU / Public Listed Company for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value should meet this criterion.
- 5. Preference to Make In India products (For bids < 200 Crore):Preference shall be given to Class 1 local supplier as defined in public procurement (Preference to Make in India), Order 2017 as amended from time to time and its subsequent Orders/Notifications issued by concerned Nodal Ministry for specific Goods/Products. The minimum local content to qualify as a Class 1 local supplier is denoted in the bid document. If the bidder wants to avail the Purchase preference, the bidder must upload a certificate from the OEM regarding the percentage of the local content and the details of locations at which the local value addition is made along with their bid, failing which no purchase preference shall be granted. In case the bid value is more than Rs 10 Crore, the declaration relating to percentage of local content shall be certified by the statutory auditor or cost auditor, if the OEM is a company and by a practicing cost accountant or a chartered accountant for OEMs other than companies as per the Public Procurement (preference to Make-in -India) order 2017 dated 04.06.2020. Only Class-I and Class-II Local suppliers as per MII order dated 4.6.2020 will be eligible to bid. Non Local suppliers as per MII order dated 04.06.2020 are not eligible to participate. However, eligible micro and small enterprises will be allowed to participate .The buyers are advised to refer the OM No.F.1/4/2021-PPD dated 18.05.2023.
- OM\_No.1\_4\_2021\_PPD\_dated\_18.05.2023 for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017.
- 6. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference, the bidder must be the manufacturer of the offered product in case of bid for supply of goods. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service. If L-1 is not an MSE and MSE Seller (s) has/have quoted price within L-1+ 15% (Selected by Buyer)of margin of purchase preference /price band defined in relevant policy, such Seller shall be given opportunity to match L-1 price and contract will be awarded for 25%(selected by Buyer) percentage of total QUANTITY. The buyers are advised to refer the OM No.F.1/4/2021-PPD dated 18.05.2023

OM No.1 4 2021 PPD dated 18.05.2023 for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. 7. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

- 8. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 30% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central / State Govt Organization / PSU / Public Listed Company. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.
- 9. Reverse Auction would be conducted amongst all the technically qualified bidders except the Highest quoting bidder. The technically qualified Highest Quoting bidder will not be allowed to participate in RA. However, H-1 will also be allowed to participate in RA in following cases:
  - i. If number of technically qualified bidders are only 2 or 3.
  - ii. If Buyer has chosen to split the bid amongst N sellers, and H1 bid is coming within N.
  - iii. In case Primary product of only one OEM is left in contention for participation in RA on elimination of H-1.
  - iv. If L-1 is non-MSE and H-1 is eligible MSE and H-1 price is coming within price band of 15% of Non-MSE L-1
  - v. If L-1 is non-MII and H-1 is eligible MII and H-1 price is coming within price band of 20% of Non-MII L-1

## VIDEO CONFERENCING SYSTEM FOR AMS LINE (2 the number pi)

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively/क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक)

# Technical Specifications/तकनीकी विशिष्टियाँ

Buyer Specification Document/क्रेता विशिष्टि दस्तावेज़	<u>Download</u>

### Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Santosh Kumar	190007,FTR HQ BSF KASHMIR NEAR NEW AIRPORT HUMHAMA SRINAGAR PIN 190007	2	45

# Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें

### 1. Generic

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity by up to 25% of the contracted quantity during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly.

#### 2. Forms of EMD and PBG

Bidders can also submit the EMD with Account Payee Demand Draft in favour of

INSPECTOR GENERAL

payable at

COMN BRANCH, FTR HQ BSF KASHMIR, HUMHAMA, NEAR NEW AIRPORT SRINAGAR, DISTT- BUDGAM, J&K-1 90007

Bidder has to upload scanned copy / proof of the DD along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date / Bid Opening date.

### 3. Generic

**Bidder financial standing:** The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.

### 4. Generic

Bidders shall quote only those products (Part of Service delivery) in the bid which are not obsolete in the market and has at least 7 years residual market life i.e. the offered product shall not be declared end-of-life by the OEM before this period.

### 5. Certificates

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

### 6. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

- i. Bidder should submit minimum average annual turnover for 03 years i.e. 2020-21, 2021-22 & 2022-23. A certificate from the Chartered Accountant/Cost Accountant indicating the turnover details for the relevant period shall be uploaded the bid.
- ii. MSE and Start-ups or any entity exempted for EMD should submit Bid Security Declaration certificate as per given format along with the technical bid docs, failing which their bid shall be rejected at initial stage. Format regarding Bid Securing Declaration Certificate uploaded in buyer added bid specific ATC as **Appen dix-"A"**.
- iii. Re-sellers and authorized dealers or any other entity applicable for EMD will submit EMD instead of Bid Security Declaration. If EMD is not submitted, the firm will be disqualified at the initial stage itself.
- iv. Blacklisted Certificate format uploaded in buyer added bid specific ATC as Appendix-"B".
- v. In a tender, either the Principal /OEM or its authorised dealer/agent on behalf of the Principal/ OEM will p articipate. Both cannot bid simultaneously for the same item/product in the same tender. (CVC circular No. 03/10/12 dated 13/01/2012 refer).
- vi. The tender may be cancelled at any stage at the discretion of Competent Authority without reason as p er clause 173 of GFR 2017.
- vii. Financial standing format uploaded in buyer added bid specific ATC as Appendix-"C"
- viii. All firms have to submit declaration in respect of conflict of interest **(Appendix-'D')** and declaration re lated to non-submission of false/forget documents and default in supply **(Appendix-'E')** as per Performa u ploaded in Buyer Added ATC documents. The declaration is required to be submitted on Rs. 100/- Stamp p aper duly attested by Notary.
- ix. During technical evaluation, seller should be uploaded data sheet with complied all parameters of requi

red QRs/Technical specifications of Video conferencing system. The details QRs/Technical specifications ar e as <u>under:-</u>

S/No.	Parameters	Specifications
VIDEO		
1.	Signal System	The System Should Support Pal And Should Be Point To Point System With Codec .Full High Definition 10 80p Camera With Minimum Of 10xzoom .Mic remote control, cable and power supply
2.	Standards and protoco	H.263.H264 or better
3.	Resolution	The system should support video resolution from 4C IF (common intermediate format), VGA, SVGA, 720P , 1080p@30fps. The PC resolution should be 1080P
4.	Frame rate	Minimum 30fbs
5.	Band width	Up to 4mbps point to point on IP
6.	Video input	The system should have 2 video input to connect 1 XHD camera and 1 for PC DVI
7.	Video output	The system should have 2 video outputs 2XHDMI( Hi gh definition multimedia interface),DVI for connecti ng two HD displays ,DVI
8.	Picture in picture	Should support picture in picture(PIP)
AUDIO		
9.	Standards and protoco	G.711.G722.G722.1 or better
10.	Features	CD quality audio or equivalent or Higher instant ada ptation echo cancellation or equivalent or higher. A utomatic gain control or equivalent or high, Automa tic Noise suppression or equivalent or higher
11.	Audio Input	The system should have 2 audio inputs or equivalen t or higher
12.	Audio output	The system should have 2XRCA phone or equivalent or higher
13.	Lip synchronization	Active Lip synchronization or equivalent or higher
NETWORK		

14.	Features	The system should ready for IPv6. The system shoul d have features such as QoS/RSVP standards or equ ivalent or higher, packet loss based down speeding TCP/IP, DHCP, auto Gatekeeper discovery, dynamic, layout/lip sync buffering, DTMF signaling tone date and Time
15.	ITU T Standards	DUAL STREAM- The system should have capability t o support H.239 in both H323 and SIP mode
16.	Network protocols	The system should have H.323 and SIP capability
17.	Interfaces	End point should have option of inbuilt MCU
18.	Security	Should support data encryption for better security
CAMERA	1	
19.	lmage sensor	1/3 CCD/CMOS
20.	Pan	+/-75 <sup>0</sup> .or more
21.	Tilt	+10 <sup>0</sup> /-15 <sup>0</sup> or more
22.	Focus	Automatic/manual
23.	Total field of view	250 <sup>0</sup> or better
24.	Horizontal view angle	65 <sup>0</sup> or better
25.	Zoom ratio	10xZoom optical or better
26.	Remote control	IR/ wireless
27.	Microphone	2x360 <sup>0</sup> voice pickup microphone
28.	Administration	The administration of the Video endpoint should be through Web interface using HTTPS/HTTP secure
MULTI CONTROL UNIT (MCU)		
29.	Dimension	The MCU must be provided with all the necessary ac cessories to integrate system in 19" Industrial Rack
30.	Capacity	N ports @ 4MBPS with HD 1080p@min 30 fbs resolution be supported on the same chassis/module with out cascading with rate matching. the maximum number of ports upgradeable /scalable upto 48 ports

		Optional – the MCU should additionally support with minimum of N audio only participants
		The MCU should be accopainied with external /inter nal 2 PRI-ISDN gateway on the same chassis or differ ent chassis. Flexible design enables streamlined traf fic flow and mass scale for converged IP Networks (user department can extend the scability to N PRI in ternal/external depending upon their requirement.
		When N is to be decided by user  The system should 1080p in continuous presence
		The mcu must support 2 nos of 10/100/1000 mbps E
		thernet
31.	AUDIO Support	Audio codes G711.G711,G722.1 or better
32.	Video support	Video codec H.263.H264 or better
33.	Gatekeeper	MCU shall support an embedded/external gatekeep er for minimum 100 registrations and 50 concurrent calls. 50/100 management address book and sched uling tool should have capability to manage minimu m 100 devices. MCU shall have the capability to con nect the PC/laptop for presentation sharing over LA N/IP network
34.	No of conferences	MCU support multiple conferences as per the virtual MCU port capacity with flexible resources capacity by using N ports, conferencing highlights personnel layout auto layout, border for active speaker indication, lecture and presenting mode conference profile
35.	Continuous presence view	MCU should support 16 continuous presence (CP) o n a single screen
36.	Interactive keypad	MCU shall have built in auto attendant /IVR from wh om users can select conferences to join or starts a n ew conference. This shall be operated using either DTMF or FECC
37.	Dynamic CP layout	The MCU should support dynamic layouts wherein la yout should adjust based on the participants joining the calls.MCU shall support automatic down speedin g and packet error loss concealment method to ens ure optimum video and audio quality .the MCU
38.	Far end camera contro I and volume control	It should be possible to control far end camera
39.	H-239 support	The MCU shall support H239(sharing content throug h video conferencing )

40.	Dial out capability	Should dial out automatically to all participants retry dial out conferences to complete call setup and should report specific failures. MCU shall support dual video H.239 and ability to send content also.
41.	Dial in capability	Should offer dial in and/or dial out capability
42.	Security	The MCU should support one level or more of confer ence password chairperson and participant password
43.	Other features	i) MCU shall provide HD quality in continues presenc e to all HD(1080p) endpoints connected and delieve r this even if SD or HD end point or port of the confe rence. The solution shall support standard definition and high definition in both voice activated and continuous presence mode without loss of functionality or capacity.
		ii) MCU shall support communication up to 4 mbps p er port using both H.263 and H.264 video
		iii) MCU shall support conferences that permanently exits but use no resources port if no participants are in the conference. The functionality gives end user fl exibility to directly join the conference without having to depend or wait for the system administrator/o perator.
		iv) The MCU must support ability to terminate two d ifferent non routable network so that video calls fro m either network can be connected into a single con ference without compromising on the security
		v) MCU shall provide a built in web Interface, for con figuration and administration.
		vi) MCU shall support 2 access level /user privileges from administrator to simple gust

		vii) MCU shall have a built in /external address book and built in/external scheduling
		viii) The MCU shall support scheduled conferences a nd adhoc conferencing mode at the same time for al I the N ports of the system
		ix) MCU shall support a predefined and unique PIN f or each conference.
		x) MCU shall allow users to create conferences on th e fly from their end points without the need of admi nistrator/operator
		xi) The MCU shall support a mix of resolution in both voice activated mode and continuous presence. Eac h end point shall receve at the without reducing the capacity of another
		xii)MCU shall be capable of supporting H.323.SIP,an d H.235 in the same conference ,at any band with r esolution
		xiii) Features like DO not Disturb and auto Mode sho uld be available
44.	Centralized recording	The MCU server either internally or externally shoul d be able to record the ongoing conference on HD 1080p for 2 or more simultaneously conference (M in 500hrs VC storage capacity)
45.	Connectivity with exist ing UCM (optional for u ser department	It should support Video conferencing with UCM (unif ied communication system) port capacity can be de cided by user department.
46.	Display unit	Dimension and features of display unit may be deci ded by the user as per their requirement

# 7. Buyer Added Bid Specific ATC

Buyer uploaded ATC document Click here to view the file.

### 8. Warranty

Warranty period of the supplied products shall be 3 years from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods (if included in the scope of supply), at consignee location. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee the rectification of goods in case of any break down during the guarantee period. Seller should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centres near consignee destinations are to be uploaded along with the bid.

# 9. **Generic**

Data Sheet of the product(s) offered in the bid, are to be uploaded along with the bid documents. Buyers can match and verify the Data Sheet with the product specifications offered. In case of any unexplained mismatch of technical parameters, the bid is liable for rejection.

### 10. Service & Support

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

#### 11. Generic

Installation, Commissioning, Testing, Configuration, Training (if any - which ever is applicable as per scope of supply) is to be carried out by OEM / OEM Certified resource or OEM authorised Reseller.

### 12. Generic

IT equipment shall be IPv6 ready from day one.

### 13. Certificates

ISO 9001: The bidder or the OEM of the offered products must have ISO 9001 certification.

#### 14. Generic

Malicious Code Certificate:

The seller should upload following certificate in the bid:-

- (a) This is to certify that the Hardware and the Software being offered, as part of the contract, does not contain Embedded Malicious code that would activate procedures to :-
  - (i) Inhibit the desires and designed function of the equipment.
  - (ii) Cause physical damage to the user or equipment during the exploitation.
  - (iii) Tap information resident or transient in the equipment/network.
- (b) The firm will be considered to be in breach of the procurement contract, in case physical damage, loss of information or infringements related to copyright and Intellectual Property Right (IPRs) are caused due to activation of any such malicious code in embedded software.

#### 15. Generic

**Manufacturer Authorization:** Wherever Authorised Distributors/service providers are submitting the bid, Authorisation Form /Certificate with OEM/Original Service Provider details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid

## 16. Warranty

Timely Servicing / rectification of defects during warranty period: After having been notified of the defects / service requirement during warranty period, Seller has to complete the required Service / Rectification within 15 days time limit. If the Seller fails to complete service / rectification with defined time limit, a penalty of 0.5% of Unit Price of the product shall be charged as penalty for each week of delay from the seller. Seller can deposit the penalty with the Buyer directly else the Buyer shall have a right to recover all such penalty amount from the Performance Security (PBG).Cumulative Penalty cannot exceed more than 10% of the total contract value after which the Buyer shall have the right to get the service / rectification done from alternate sources at the risk and cost of the Seller besides forfeiture of PBG. Seller shall be liable to re-imberse the cost of such service / rectification to the Buyer.

#### 17. Generic

While generating invoice in GeM portal, the seller must upload scanned copy of GST invoice and the screenshot of GST portal confirming payment of GST.

# Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and

resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

- 1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
- 2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
- 3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
- 4. Creating BoQ bid for single item.
- 5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
- 6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
- 7. Floating / creation of work contracts as Custom Bids in Services.
- 8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for attached categories, trials are allowed as per approved procurement policy of the buyer nodal Ministries)
- 9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
- 10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
- 11. Creating bid for items from irrelevant categories.
- 12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
- 13. Reference of conditions published on any external site or reference to external documents/clauses.
- 14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

### This Bid is also governed by the General Terms and Conditions/ यह बिड सामान्य शर्तों के अंतर्गत भी शासित है

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws./जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो।बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।

# ---Thank You/धन्यवाद---